



Compressor Failure Report

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JOB SITE INFORMATION

Name of Site:

Site Address:

Rep./Dist. Name: Customer/Contractor Reporting Failure:

Phone #: Phone #:

SO/WO#: Email Address:

PRODUCT INFORMATION

Model #: Serial #:

Software ID:

To retrieve the software ID, enter Monitor Mode (Mode 1), press "set" twenty (20) times. Press "return" one (1) time. Record display. Press "set" one (1) time and record display. Press "set" one (1) time and record display. Press "set" one (1) time and record display. Press "mode" one (1) time to exit back to blank display.

Was the latest Software Update applied at time of failure? Yes No

Has the site been investigated? Yes No (if yes) Date of inspection:

INCIDENT INFORMATION

Date of Failure: Is this a repeat failure? Yes No

Errors		Retries	
Mode 1-17		Mode 1-23	
Mode 1-18		Mode 1-24	
Mode 1-19		Mode 1-25	

RC Error History- To retrieve history, enter "Service Settings" mode → error history → RC error history

#	Error	Date	Time	#	Error	Date	Time	#	Error	Date	Time
01				05				09			
02				06				10			
03				07							
04				08							

After completion, please return to your supporting Daikin TSM.



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Picture of Outdoor Installation

Picture of Compressor Data Plate

		Temperatures					
Service Checker Data Point		ODU Main		ODU Sub 1		ODU Sub 2	
		Compressor #1	Compressor #2	Compressor #1	Compressor #2	Compressor #1	Compressor #2
A	Compressor Discharge Pipe Temperature						
B	Saturated Condenser Temperature (TC)						
	Discharge Superheat (A-B)						
C	Suction Temperature						
D	Saturated Evaporator Temperature (TE)						
	Suction Superheat (C-D)						
E	Suction Pipe Temperature (after Oil Return Inlet)						
F	Oil Return Temperature						
	Oil Return Delta T (E-C)						
Outside Air Temperature							

Mode system tested in:
(Check all that apply)

Heat

Cool

Parallel